How to Create a New Database User with My Backpack Account?

Create the Cloud Account

Go to Advantage Cloud Administration (for Hosted Schools)

Support Tools Tools Image: Counts Payable Imag	HOME/			
Support Tools Tools Accounts Payable Accounts Receivable Cloud Admin General Ledger Student Parent Address System Administration	B	B	\$2	
Student Parent Address System Administration	Support Tools	Tools	Accounts Payable	Accounts Receivable Cloud Admin General Ledger
Student Parent Address System				~
Student Parent System Address Administration			ഫ്	
			Student Parent Address	System Administration
			Address	Administration

Highlight an existing user and click Add (this will copy the existing user's access level to the new profile, so be sure to select a profile with the same access the new profile should be assigned)

Ascendance Clour	d Administration				- 🗆 X
File Help					
Asc		9.	2	Pwd Reset	Seeten 📥 Add 🖨 Delete
UserID	A First Name	Last Name	Email Address	Role	Last Login
XP Abhosale	Akshay	Bhosale			
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xp.chayes	colin	hayes	ode have Boonsuntybunds som	CloudAdmin	3/11/2021 10:25 AM
XP.clupien	Colleen	Lupien	odiani spenikonnurtobranda	CloudAdmin	4/1/2021 12:45 PM
XP.dmorin	David	Morin	-sevel moini@commit.ibrends.com	CloudAdmin	12/1/2020 3:38 PM
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XP nentester1	Den	tester1	is this activity affirmment the series	CloudAdmin	6/2/2020 12:36 PM



The Create New User window will appear

First Name	(Required)	
Last Name	(Required)	
Email Address	(Required)	
Phone	(Optional)	
Account Secur	i ty: (Required)	Basic •
Passwords are auto	generated and e	mailed to the user

Fill in all of the Required information (User Name, First Name, Last Name, eMail Address) and be sure to select a User Role under Account Security (again, select the same Role as the one copied, in this case, **Basic**). Click Add User.

User Name	(Required)	XP. TrainingDoc
First Name	(Required)	Training
Last Name	(Required)	Documentation
Email Address	(Required)	trainingdoc@eamil.com
Phone	(Optional)	<u> </u>
Account Secur	ity:	
User Role	(Required)	Basic ~



A message will appear noting that the new User Created. Click **OK** to close the notification.



The new record will now appear on the list of Users.

Ascendance Cloud Admin	istration	~~~			- 0 X
File Help					
гие пер					
	ndance histration Console		<mark>-</mark>	Pwd Reset 🙀 Export 🤹 F	Refresh 🕂 Add 😑 Delete
UserID	A First Name	Last Name	Email Address	Role	Last Login
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XP.alongo	Angela	Longer	angets longe @communit/brands c	CloudAdmin	
^a XP.angie	angie	artist	anysis povateor/Poormunit/bran	CloudAdmin	
xp.bkopp	Brenda	Kista		Basic	
^a XP.cgilbert	Chris	Gillent	dres plot increments/rands.com	CloudAdmin	1/14/2021 7:21 AM
xp.chayes	colin	h	osin Assesti community brands con-	CloudAdmin	3/11/2021 10:25 AM
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XP.dmorin	David	Nepar-	dand moth@contrustybrands.com	CloudAdmin	12/1/2020 3:38 PM
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XP.kathyg	Kathy	Gaudiette	kathy produte () community/brancis	Basic	
XP.pentester1	pen	tester1	justimatianse (fremmunit/transle	CloudAdmin	6/2/2020 12:36 PM
XP.pentester2	pen	tester2	justic adapted (hereas it for each	Basic	5/29/2020 4:36 PM
XP.psingh	Pankaj	Singh	paritaj singhi@namanis/maniba	CloudAdmin	11/19/2020 1:39 PM
XP.TrainingDoc	Training	Documentation	trainingdoc@eamil.com	Basic	
XP.zgitonga	Zachary	George	and an gloriga (from with band).	CloudAdmin	
XP_DevQA					

Do not log out of **Cloud Administration** at this time.



Create the Database User Account

Log into System Administration Module as the Schema Owner (ex. SENIORxx where xx is the school's 2-character code).

Ascendance System	Administration Login					
\approx	User Name	SENIORXP				
	Password Remember	login details				
	ОКС	ancel Options >>				

Go to File> User Maintenance> Creating New User Account (this function is only enabled for the Schema Owner (ex: SENIORxx profile)).

襧	Ascendance System Administra	ation			
File	My BackPack Documents	Edit	Tools	Reports	Help
	Define Schools				
	Define School Grades				
	Code Maintenance				
	Global Updates	>			
	Duplicate Schools Merge	>			
	Duplicate Companies Merge				
	Student Grade Update				
	Delete Old Students				
	Media Import	>			
	Set Background Image				
	Security Options	>			
	User Maintenance	>		Change N	1y Profile
	Group Maintenance	>		Creating a	New User Account
	System Maintenance			Edit User I	Profiles



The **Create New User** window will appear. Enter a User Name (max. 8 characters) and the Domain/Alt. ID for the new record (Domain/Alt ID is the Cloud User account) and also turn on the LDAP flag. Click **OK** to save the new record. If a second, empty Create New User window appears, click **Cancel** to close the screen.

Create New User	×
User Information	Account Valid Dates
User Name SAMPLE	From To
Domain/Alt. ID XP.TrainingDoc	Leave Dates Blank for Unlimited Access
Authentication Allow LDAP login for this user Allow Single sign-on for this user	Password Security Last Changed On Next Scheduled Change
Password ••••••••• (30 chars. max.)	Force Change By
Retype Password	Revalidate Password on Next Login
	Failed Logins Reset
Full Name Training Documentation	Lock Account
Job Title	
Email	OK Cancel



The **User Maintenance** window will open, and your new account should be visible. Add necessary permissions by clicking a module on the right-hand, **Applications** list, and, while holding the **left** mouse button down, dragging the selected item to the **Users** list on the left-hand side of the screen. Hover over the new user ID and release the left mouse button to "drop" the permission to the ID. Continue this process until all required permissions are applied. As you continue to add permissions, they will each display beneath the user ID



Once all desired permissions are added, click OK to close the **User Maintenance** window. Do not log out of System Administration at this time.

My BackPack permits access using Communities (Parent/Student/Faculty/Constituent/etc.) In order for My BackPack to "know" which Community a user is assigned, there must be a record in the system. Since most Database users are also School Employees, there should be a Faculty record in place.

Create a Faculty Account

Go to Registrar and select the Faculty/Staff icon

🖋 Ascendance Registrar - (Middle)	-		×
Maintenance View Scheduling Grading Reports Mailings Exports My BackPack Help			
		Current S	ichool
Students Classes Scheduling Grading Faculty/Staff Sched/Roster S/P Mailing Your Reports Find Notifications Show Dashboard		Middle S	ichool

In the Faculty Search screen, click New

ā	Faculty / Staff Search	
¢	🕞 New 📝 Edit 👻 📄 Delete 📓 Options 👻 🖾 Export 👻 🌍 Close	
-	Search By	-Additional C
	Enter I.D. Open	🗹 Active Or
		Include S



The Faculty/ Staff Maintenance (New) window will open.

Fill in all Required Information (ID, First Name, Last Name, E-mail) and any other information you would like to complete.

*Email Address information is required. If left blank, the system will not allow the My BackPack account to be created. *

Faculty / Staff Maintenance - (TEST1:Training Documentation)	×
Name Address Employment Education/Cert Schedule Advisor Roster Home	room Roster Media Custom Comments Web ID
Faculty TEST1 I.D. TEST1 Title Image: Constraining First Training Middle Image: Constraining Last Documentation Image: Display in Directory	Spouse Title First Middle Last
Suffix	Suffix V
Information Room Number Internal Tel No E-Mail Emergency Contact Emergency Tel No Ethnicity	Gender DDB SSN Allergies Allergies TB Test Date Health Form Date
Summer School Only	
Today's Schedule	OK Cancel Delete Print
	NUM

Click **OK** to save the new Faculty account.

Close Registrar

Create the My BackPack User Account

Go back to the System Administration module.

From the main menu, go to My Backpack>My Backpack User Maintenance.



The My Backpack User Search screen will open.

	My BackPack User Se	arch												
F	🔒 New 📝 Edit 🗸	· 📄 Delete 🚺 Option	ns 🕶 🎊	Export	- 🌍	Close								_
	Search By				-				Additional Criteria					_
	Enter <u>I</u> .D.	Onen							Oplu Show Group:	outu/Ctoff	_			
-										acuity/ Stail	•			
1	Eilter Results Last Na	me 🔻 Beg	ins With		•				Users In Community: (A	.lt)	•			
				Re	efresh Lis	t								
	I.D.	Name	Cor	nstituent	Faculty	Pai 🕶	Student	Online	E-Mail (1)	E-Mail (2)	Family ID	Addr. Code	Constituency	C
	FBENHAMOU	Mrs. Florette Benhamou		V	V	V			fbenhamou@hillelhebrew	DocRubens@aol.com	BENH02	P1	Current Parent	
	EBRONER	Rabbi Eli Broner		V	V	7			elib76@hotmail.com	talbroner@hotmail.com	BRON01	P1	Current Parent	
Ш	MACOHEN	Mrs. Maya Cohen		V	V	7			Dncn2ny@aol.com	Neiljcohen@gmail.com	COHE03	P1	Current Parent	
Ш	YFRANKELSU	Mr. Yossie Frankel		V	V	V			y.frankel@shalhevet.org	b7frankel@aol.com	FRAN01	P1	Current Parent	
	CGARELIC	Ms. Carri Garelick							carrigarelick@gmail.com		SENT01	P1	Current Parent	
	<u>ZG0</u>	Rabbi Zev Goldberg		V	V	V			zevgoldberg@yicc.org	michalAGoldberg@gmail.	0001331	P1	Past Parent	
	ZHALPERT	Mrs. Ziva Halpert		V	V	V			zivacpr@gmail.com	jhalpert@ci.glendale.ca.u	HALP01	P1	Current Parent	
10	SMAMANHAROSH	Mrs. Sigal Maman Harosh		V	V	V			Sigal70@hotmail.com		HAR002	P1	Current Parent	
	AHENDELES	Mrs. Allison Hendeles		V	V	V			alisonhendeles@gmail.co	alex@unsimplystitched.ci	HEND01	P1	Current Parent	
	YHORWATT	Mrs. Yirat Horwatt		V	V	V			yhorwatt@yahoo.com	joshhorwatt@yahoo.com	HORW01	P1	Current Parent	
Ш	CIBGUI	Mrs. Cheryl Ibgui			V	V			cibgui@hillelhebrew.org		IBGU01	P1	[1
	KKOHAN	Mrs. Karin Kohan		V	V	V			Karin_bensimon@hotmail		KOHA04	P1	Current Parent	
	ANEW/MAN	Mrs. Alexis Newman		V	V	V			lexie111@aol.com	cheflounewman@gmail.c	NEWM01	P1	Current Parent	
	DORENSHEIN	Mrs. Daphne Orenshein		V	V	7			dorenshein@gmail.com	orenshein@gmail.com	OREN01	Z	Past Parent	1
	DORENSHEIN	Mrs. Daphne Orenshein		V	V	7			dorenshein@gmail.com	orenshein@gmail.com	OREN01	P1	Past Parent	1
	KSIMON	Mrs. Katherine Simon		V	V	V			ksimon@hillelhebrew.org	bsimon30@socal.rr.com	SIM001	P1	Current Parent	1
	ZSWIGARD	Rabbi Zachary Swigard			V	V			zswigard@gmail.com	dev101pnt5@aol.com	SWIG01	P1	Current Parent	1
	YTSAIDI	Rabbi Yahel Tsaidi							ytsaidi@hillelhebrew.org	emunahby@icloud.com	TSAI01	P1	Current Parent	1
	YWOOLE	Mrs. Yael Woolf		V	V	V			ywoolf@hillelhebrew.org	chaim.woolf@wgfllp.com	W00L01	P1	Current Parent	1
	IZADOK	Mrs. Ilana Zadok		V	V	7			izadok@hillelhebrew.org	jzadok25@yahoo.com	ZAD001	P1	Current Parent	
	JABLIN	Mr. Jason Ablin			V				jablin@hillelhebrew.org	Jablin45@gmail.com				1
	BABUKASIS	Mrs. Bat El Abukasis			V				Babukasis@hillelhebrew.	batela2001@yahoo.com				1
	EALLEN	Ms. Elyse Allen			V				eallen@hillelhebrew.org	elysed66@gmail.com				1
	JAPPELBA	Ms. Jennifer Appelbaum			V				jappelbaum@hillelhebrew					1
	LARNOLD	Mrs. Lisa Arnold (Schulma	n)		V				larnold@hillelhebrew.org					1
11	TYOLKHAD	Max. Time Acceleration Malling							huallana Shillalla haan ar					t.



Click New.

I	B My BackPack User Search							
đ	🕞 New 📝 Edit 👻 ⋥ Delete 🗭 Options 🕶 🔠 Export 👻 🎾 Close							
	Search By	Additional Criteria						
	Enter J.D. Open	Only Show Group: (All)						
	Eiter Results Last Name Contains	Users In Community: (All)						

The My Backpack User Maintenance - New window will open.

📕 My BackPack U	lser Mainter	nance - New						x
Step 1 - Create Account Database User v Allow LDAP login for this user			←Account V Start Date End Date	alid Dates		Password Secu Last Changed O Next Scheduled	rity n Change	
User I.D. Password Confirm Password)))))))	Last Login Mail sent da PW Reset S	ate ent Date		Force Change B Revalidate P Failed Logins	y assword on Next I	Login Reset
Step 2 - Assign to I	ndividuals			Comme	nts			
Step 3 - Assign Gro	I.D. pups Assigned G	iroups	Name		Database User I. [Database User I. [Admin Full Access Administrators Admissions Careflow Dashboard). Existing Web U	ser I.D.	Add Remove
– Step 4 - Assign Stu	ident Access							
Family I.D. Stu	ident I.D.	ârade Student I	Group		Student Name		Academic Billing Access Acces	\$
							OK (Cancel
							N	UM



Step 1 – Create Account

At the top left-hand side of the window, click on the drop-down arrow next to Database User filed and choose the Database User you just set up. This step will automatically populate the Password, User ID, and the LDAP flag, as well as the Last Changed on Date.

📕 My BackPack U	ser Maintenance - New		x
CStep 1 - Create Acc	ount	Account Valid Dates	Password Security
Database User	V (None)	Start Date	Last Changed On
User I.D. Password	ÀBHO'SALE ^{Pr} CGILBER2 CGILBERT CLUPIEN DSHINDE	Last Login Mail sent date	Next Scheduled Change Force Change By Revalidate Password on Next Login
Confirm Password	PSINGH SAMPLE	PW Reset Sent Date	Failed Logins Reset
Step 2 - Assign to Ir	ndividuals	Comments	
My BackPack Us	er Maintenance - New	· · · · · · · · · ·	X
Step 1 - Create Acc	ount	Account Valid Dates	Password Security
Database User	SAMPLE 🗸	Start Date	Last Changed On 04-27-2021
	Allow LDAP login for this user	End Date	Next Scheduled Change
User I.D.	SAMPLE	Last Login	Force Change By
Password	•••••	Mail sent date	Revalidate Password on Next Login
Confirm Password	•••••	PW Reset Sent Date	Failed Logins 0 Reset
		Comments	



Step 2 – Assign to Individuals

Click Add

Step 1 - Create Acc Database User	SAMPLE	Account Valid Dates Start Date		Password Security Last Changed On 04-27-2021		
	Allow LDAP login for this	user End Date		Next Scheduled Change		
User I.D. SAMPLE Password		Last Login		Force Change By Revalidate Password on Next Login		
		Mail sent date				
Confirm Password	*****	PW Reset Sent Date		Failed Logins 0 Reset		
Step 2 - Assign to Ir	dividuals	Comme	nts			
Туре	I.D.	Name	Database User I.D	D. Existing Web User I.D. Add		
				L		

Select the Faculty/Staff option in the Search For section and look up the profile that was just created in Registrar.

Search For:	Faculty/Staff	Sort By		Sort Order Asce	nding OD	escending
O Parent DOCUMENT Last Name		I.D. Department		Lost / Dece Constituent	ased All Type All Web Users	,
I.D.	Name		Depa	rtment	Web User I.D.	Databa: /
TEST1	Training Documentation					
MORRA	Mrs. Angela Amanda Edv	wards	Physical Educ	ation / Health	EDWARDSAN	
FINES	Mr. Benjamin Willie Edwards Mr. Billy Michael Edwards		Physical Educ	ation / Health		
JASSO			Physical Educ	Physical Education / Health		
THORT	Mr. Carl Anthony Edwards		Business Office		EDWARDSCA	
THORL	Mrs. Danielle Kimberly Edwards		Pre-Elementa	ry		
GREEW	Mr. David Zachary Edwa	rds Jr.	Other			
BRAY	Mr. Gerald Bryan Edward	s	Technology		EDWARDSGE	
MARTC	Ms. Janice Martha Edwa	rds	Physical Edu	ation / Health	EDWARDSJA	
RAMBR	Ms. Julie Nancy Edwards	;	Fine Arts			
CONNM	Ms. Kathleen Samantha	Edwards	Science			
BROCK	Mrs. Kathy Jennifer Edwa	ards	Physical Educ	ation / Health	EDWARDSKA	
THORK	Ms. Martha Gloria Edwar	ds	Elementary S	chool		
DIFFJ	Dr. Olivia Helen Edwards		Math			
CORTP	Mrs. Sara Jean Edwards		Elementary Se	chool		
1						>



Select the correct Faculty/Staff person and click OK.

Step 3 – Assign Groups

This step grants specific access to My BackPack.

Assign the appropriate Group(s) by highlighting an Available Group from the right-hand list and using the left-facing arrow to move the Group to the Assigned Groups list

My BackPa	ck User M	laintenan	ce - New						×
Step 1 - Create Database Use	Account		Account Valid Dates Start Date End Date		Password Security Last Changed On 04-2		-27-2021		
User I.D. SAMPLE Password Confirm Password		Last Login		Force Change By					
			Mail sent da PW Reset Sr		nt date		Revalidate Password on Nes Failed Logins 0		
Step 2 - Assign	to Individ	uals			Comme	nts			
Type	LD		uitine Deserved	Name		Database User I.I). Existing Web Use	rI.D.	Add
racally star	IE3I1		raining blocuments	2001		Churney	Chone?		Remove
Step 3 - Assign Faculty Full An Step 4 - Assign	Assi	gned Grou	ps			Administration Directories Student Discipline TEST GROUP - EAC Feculty	wailable Groups		
Family I.D.	Student I	.D. Gra	de Student	Group		Student Name	Ą	cademic B Access Ac	ling
, I							\subset	ок	Cancel
									NUM

Click **OK** to save the new profile.

A message will appear asking to send a New Account Notification email to the user.



Click NO

A New Account Confirmation window will appear.

Edit Confirmation Message					
The MBP account has been created.					
ОК	\supset				

Click **OK** to close the window. Log out of System Administration.



Reset the New Profile Password

Go back to Cloud Administration and highlight the user's row.

Click **Pwd Reset** at the top.

Ascendance Cloud Ad	ministration				X
File Help					
	ndance	2			
	endance	3			
- 🖉 📍 🎯 Ad	ministration Console			Pwd Reset Export	🔄 Refresh 📫 Add 📛 Delete
UserID	 First Name 	Last Name	Email Address	Role	Last Login
XP.Abhosale	Akshay	Bhonaith			
XP.alongo	Angela	Longe	angela long-Bronmunk/Grands c	CloudAdmin	
^a XP.angie	angie	anym	anyoka povote or Broomsonkybran	CloudAdmin	
xp.bkopp	Brenda	Kiisiai		Basic	
^a XP.cgilbert	Chris	Gellen	dim giber Bornnungkrands con-	CloudAdmin	1/14/2021 7:21 AM
xp.chayes	colin	h	osin Assestion municipands con-	CloudAdmin	3/11/2021 10:25 AM
XP.clupien	Colleen	Lagreen	oden lapen Brommutokands	CloudAdmin	4/1/2021 12:45 PM
XP.dmorin	David	Nepara	david moin/illiconsum/ybrands.com	CloudAdmin	12/1/2020 3:38 PM
XP.Dshinde	Dhanashree	Simol			
XP.HSingh	Harbir	singin			
XP.jsciacca	XP.jsciacca		justical analyzon with transfer	Cloud Admin	4/24/2021 7:38 AM
XP_kathyg	Kathy	Generation	hafts geudetis (frommutik/brands	Basic	
XP.pentester1	pen	tester1	justin asiana (from with four sh	CloudAdmin	6/2/2020 12:36 PM
XP.pentester2	pen	tester2	justice and a set of the second dynamic set of the second s	Basic	5/29/2020 4:36 PM
XP.psingh	Pankaj	Singh	partita) singh (harmonarity) manife a	CloudAdmin	11/19/2020 1:39 PM
XP.TrainingDoc	Training	Documentation	trainingdoc@eamil.com	Basic	
XP.zgitonga	Zachary	Gateropa	andres glospe@commit/band	CloudAdmin	
XP_DevQA					
4					

A confirmation from Cloud Admin will appear



Click **OK** to proceed.

Log out of Cloud Admin.

A temporary password email will be sent to the account associated with the new profile once the password has been set, the user will log into the Cloud, any assigned Senior Systems modules AND my BackPack with the new account (in this example, **XP.TrainingDoc**).

